

FOLKSPUR FLOORING LIMITED

CONDITIONS OF SALE

The term Customer hereafter used shall include the General Contractor and the term Company shall mean Folkspur Flooring Limited.

1. The customer will ensure that all areas to be laid are to be clean and clear from all other working trades, materials and furniture, and all doors hung at the correct height. Any doors that have to be removed will be charged for, and only cut and/or re-hung if agreed and included in our quotation.
2. It will be assumed by this Company that areas to be laid are ready to receive the flooring on the date(s) agreed by both parties. Should it not be so and a wasted journey to site is made, a minimum charge of £25.00 will be made for this and any subsequent wasted visits. Return visits to complete work unfinished because of site conditions will also be charged at a minimum of £25.00 per visit.
3. Where materials that are adversely affected by low temperature and dampness are used, the customer will ensure that the temperatures in areas to be laid are not below the accepted minimum of 66°.
4. Materials will only be ordered on receipt of written instructions. Colour selections and patterns, etc. must be confirmed in writing.
5. Where the use of electric powered tools is required to lay materials specified, power points must be available inside the premises for our exclusive use.
6. Unless clearly stated to us in writing it will be assumed by this Company that a recommended DPC is incorporated in the subfloor and that the moisture content of the screed does not exceed the recommended maximum Digital Floor Hygrometer reading of 75% relative humidity for all floor coverings.
While every effort will be made to check that screeds are dry before installation, no responsibility will be accepted by this Company for laid flooring being affected by latent or rising damp, or excessive humidity. Where flooring replacement is being done this Company cannot accept responsibility for additional drying times and/or additional damp proof measures found to be required following removal of the existing floor covering(s). Unless agreed otherwise, the Company will charge £35 plus VAT for each visit required to carry out damp testing.
7. The customer will agree that any changes required over and above the estimated work, or required to be carried out after acceptance of the quotation, will be liable to a separate charge.
8. Tongued and grooved boards should be covered with minimum 4mm Moisture Resistant plywood sheets fixed at 100mm centres with either Spotnail staples or screwnails.
9. Unless clearly stated in writing otherwise, only first grade materials will be used by this Company and the laying and fitting will be carried out in a professional manner by fully experienced floor fitters. All workmanship and materials guaranteed for six months unless otherwise agreed in writing.
10. Cancellation of orders cannot be accepted if the goods have already been cut or dispatched from the manufacturers.
11. Every endeavour will be made to match varying widths of carpet if so required, but exact match cannot be guaranteed in either fitting or pattern. When vinyl tiles are used we cannot guarantee against shade variation, even from the same material batch dates.
12. Quotations are open for acceptance for 60 days only.
13. Quotations are not offered on a fixed price basis unless clearly stated.
14. Below are some guidance notes for hardwood flooring installations.
15. All complaints to be notified within 48 hours.
16. Interest at 2% per month will be charged on all overdue accounts.
17. This Company, if asked to carry out screed surface preparation, does not undertake to remove undulations in the subfloor, but to make the surface acceptable to receive floor coverings.
18. It is a condition of this contract that ownership of all materials does not transfer until all outstanding monies are paid.

GENERAL CONDITIONS-Hardwood Installations

Hardwood flooring timbers are generally kiln dried to a fairly low moisture content and it cannot be too strongly emphasised that adequate time must be allowed for the site concrete, screeds and plasterwork to dry out thoroughly prior to the commencement of the installation.

The incorporation of a damp proof membrane either between the site concrete and the screed or even in the site concrete makes this drying out even more important, as moisture trapped between the damp proof membrane and the hardwood floor cannot escape and is almost bound to cause movement after the floor is fixed.

Integral waterproofers should not be used either in the site concrete or the screed. They are not proof against moisture vapour, retard the rate of drying by many months and may affect some adhesives. It is important that before hardwood flooring is installed the building should be completely glazed, external doors fitted, all fall pipes installed and working, all plumbing work tested and all wet work completed. The heating system should have been in operation maintaining the building at its normal temperature for a minimum of one week, together with correct ventilation of any rooms or closed cupboards during this period.

Any unusual site conditions such as ducts or heating chambers incorporated in or underneath the floor should be advised to the flooring contractor at an early date.

Generally speaking it is advisable to fix the skirting after the floor is laid. The skirting must not be fixed to the floor and a clearance should be left between the bottom of the skirting and the wood to allow for normal adjustment of the floor.

Hardwood timber flooring must be on site for a minimum of 7 days prior to instalment to allow for acclimatization. The optimum atmospheric relative humidity should be between 50-60%, and the temperature maintained at between 18°C-20°C. Extremes in humidity and/or temperature will result in excessive movement in the timber floor, over and above the normal expansion and contraction.